



PRICE LIST CUSTOMER SERVICE

VALID AS PER JANUARY 1ST, 2024



RECOMMENDED RETAIL PRICE (INCLUDES GST) "AUSTRALIAN MARKET"

OMEGA timepieces are designed to accompany you for a lifetime if they receive the best care. The service frequency depends on the use and the environment in which they are worn. We recommend having a complete service performed every 5 to 8 years at an OMEGA authorised service centre.

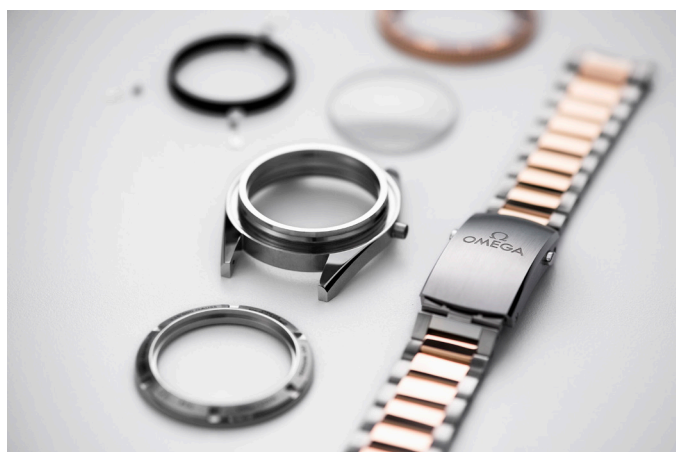
COMPLETE SERVICE

The complete service restores the functional and aesthetic aspect. The watch is completely dismantled and overhauled.

STEPS OF THE COMPLETE SERVICE

1. Disassembling the case and the movement
2. Cleaning the movement
3. Replacing worn components of the movement
4. Reassembling and lubricating the movement
5. Adjusting the movement and controlling its parameters
6. Cleaning and polishing the case and bracelet
7. Reassembling the case and replacing the components listed in the service kit (see page 7)
8. Complete quality control

N.B. Polishing helps to refresh the appearance of the watch and to reduce the visible signs of wear and tear. The case and bracelet are polished free of charge as part of a complete service. If you wish to maintain the current aesthetic appearance of your watch, you must specifically request that it should not be polished.



COMPLETE SERVICE PRICES

Recommended Retail Price in Australian Dollars Including GST.

CALIBRE TYPE		NON-PRECIOUS MATERIAL PRICE (steel, plated metal, titanium, ceramic)	PRECIOUS MATERIAL PRICE (bicolour, silver, gold, platinum, palladium)
Non-chronograph	Quartz	760.-	910.-
	Mechanical	1,060.-	1,210.-
Chronograph	Quartz	910.-	1,210.-
	Mechanical	1,370.-	1,670.-

Routine servicing including the replacement of seals and gaskets is necessary to ensure the long-term water resistance of your timepiece. We therefore recommend an annual water resistance check at an OMEGA authorised service centre.

WATER RESISTANCE SERVICE

This service guarantees that the watch is water resistant according to the model's specifications.

STEPS OF THE WATER RESISTANCE SERVICE

1. Disassembling the case
2. Cleaning the case and bracelet
3. Reassembling the case and replacing the components listed in the service kit (see page 7)
4. Replacing the battery (for electronic calibres)
5. Tuning the precision
6. Complete quality control



WATER RESISTANCE SERVICE PRICES

Recommended Retail Price in Australian Dollars Including GST.

CALIBRE TYPE	NON-PRECIOUS MATERIAL PRICE (steel, plated metal, titanium, ceramic)	PRECIOUS MATERIAL PRICE (bicolour, silver, gold, platinum, palladium)
Non-chronograph	300.—	450.—
Chronograph	380.—	680.—

BATTERY REPLACEMENT

The battery is replaced and the watch is checked on the spot.

BATTERY REPLACEMENT PRICE

Recommended Retail Price in Australian Dollars Including GST.

75.—





DIAL RESTORATION, CASE AND BRACELET POLISHING

We also offer the possibility to have the dial restored and the case and bracelet polished.

ADDITIONAL SERVICES PRICES

Recommended Retail Price in Australian Dollars Including GST.

SERVICE TYPE	PRICE	INFORMATION
<p>Dial restoration</p> 	1,400.—	<p>The dial restoration involves opening and dismantling the watch. Therefore, at least a water resistance service is required and will be charged additionally.</p>
<p>Case polishing (polish / satin finish)</p> 	120.—	<p>The case polishing involves opening and dismantling the watch. Therefore, a water resistance service is required and will be charged additionally.</p>
<p>Bracelet polishing (polish / satin finish)</p> 	150.—	<p>It is recommended to have the case and bracelet polished at the same time to prevent aesthetical discrepancies.</p> <p>NB: Ceramic and plated metal watches cannot be polished.</p>

SPECIAL TIMEPIECES

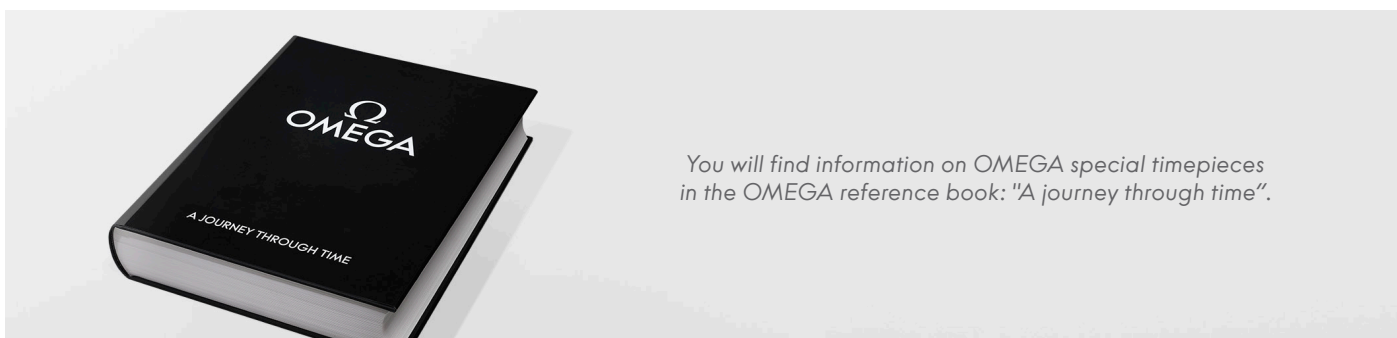
Since its creation, our brand has produced numerous timepieces and measuring instruments of exceptional quality, with outstanding mechanisms. Our team of specialised watchmakers provides a complete service tailored to each model, preserving the beauty and function of these works of art.



SPECIAL TIMEPIECES SERVICE PRICE

Recommended Retail Price in Australian Dollars Including GST.

CALIBRE TYPE	COMPLETE SERVICE PRICE
Quartz or mechanical	Starts at 1,500.—



You will find information on OMEGA special timepieces in the OMEGA reference book: "A journey through time".

RESTORATION

There is a unique story and a priceless sentimental value behind every ancient watch. Our team of specialised watchmakers in Switzerland restores timepieces made before 1940 according to the original model.



RESTORATION PRICE

Recommended Retail Price in Australian Dollars Including GST.

CALIBRE TYPE	RESTORATION PRICE
Mechanical	Starts at 4,500.–

After the restoration, the timepiece is returned in a special box along with:

- The restoration certificate signed by the watchmaker
- Before and after pictures



SERVICE WARRANTY

We offer a twenty-four (24) month warranty on each intervention. In the event of a default covered by this warranty, we will, at our discretion and without cost, service or replace any spare parts and/or rectify a faulty intervention as identified by our customer service. All other rights resulting from the faulty execution of our services are expressly excluded. This warranty does not cover normal wear and tear or damage caused by accidents, lack of care or negligence. This warranty is rendered void if the work is carried out on the watch by persons who are not authorised to do so by OMEGA SA.



USEFUL INFORMATION

SPARE PARTS SYSTEMATICALLY REPLACED AND INCLUDED IN THE PRICE OF THE COMPLETE SERVICE AND WATER RESISTANCE SERVICE

- Service kit: crown, pushers, helium escape valve, gaskets and crystal (sapphire crystals excluded)
- Battery (for electronic calibres)



Visit the Customer Service section of the OMEGA website to see videos of:

- The complete service
- Restoration service
- Dial restoration



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www.omegawatches.com/customer-service